General Terms and Conditions
BYD Singapore International Marathon presented by adidas — RunFlex

📄 What is BYD Singapore International Marathon presented by adidas — RunFlex?

80% refund onyour registration feeinthe eventofcancellationforanyreason before the 27th November 2026 (excluding the cost of BYD Singapore International Marathon presented by adidas — RunFlex)

- ✓ No reason or supporting documents required
- ✓ Cancellation completed in a few steps
- ✓ Refund processed via bank transfer within 2 working days

☝ You will not be eligible for this service in the following cases :

- X The event or ticket is cancelled by the organiser due to administrative decisions
- X Your ticketing product is cancelled after the 27th November 2026

How to use the BYD Singapore International Marathon presented by adidas — RunFlex service?

1. Fill in the **BYD Singapore International Marathon presented by adidas** refund form before the 27th November 2026 to cancel your ticketing product
2. The refund will be made by bank transfer within **2 working days.**

We have summarised our BYD Singapore International Marathon presented by adidas — RunFlex service for you in a simple and clear manner. You will find the full terms and conditions of the service below.

Article 1 - Definitions

You

Thepurchaser of the ticketing product.

Ticketing product

Aregistration or entry product made available for participation in BYD Singapore International Marathon presented by adidas 2026, and shall correspond to one of the following categories:

- a single entry ticket for one participant; or
- a bundled package comprising multiple entry tickets sold as a single order.

A ticketing product may, in addition to the right of participation, include certain participant entitlements, the value of which may be incorporated into the ticket price. Such entitlements may include an official event T-shirt, race pack items, sponsor-provided goods, finisher items (subject to applicable conditions), and other benefits as determined by BYD Singapore International Marathon presented by adidas 2026.

BYD Singapore International Marathon presented by adidas

A long-distance running event organized by SG International Marathon Pte. Ltd., a Private Company (Pte. Ltd.), with its registered office at 12 Kallang Avenue, #03-25, Aperia, Singapore 339511, and held annually in Singapore.

BYD Singapore International Marathon presented by adidas — RunFlex

Thisservice allows purchasersto cancel their registrationfeebefore the 27th November 2026without having to provide a reason. Please note that the start of the event corresponds to the date and time of the start of BYD Singapore International Marathon presented by adidas 2026.

Wo rking day

A day other than a Saturday, Sunday, or a public holiday declared under the laws of Singapore, on which banks are open for general business in Singapore.

Article 2 - What does BYD Singapore International Marathon presented by adidas — RunFlex allow?

If you decide to cancel your ticket purchase on your own initiative **before 27th November 2026**, you will be refunded 80% of the price of your ticket purchase.

With BYD Singapore International Marathon presented by adidas — RunFlex, partial cancellations are permitted for bundled purchases, allowing you to cancel only part of your ticketing product if needed.

For example, in the case of a ticket package, you have the option to cancel either one or more of the tickets included in your ticket package.

Article 3 - What does BYD Singapore International Marathon presented by adidas — RunFlex not allow?

BYD Singapore International Marathon presented by adidas — RunFlex service cannot be used:

X In the event of cancellation on your part and within your control after the 27th of November 2026;

X In the event of cancellation of event or your ticketing product by the event organiser due to circumstances under event registration Terms and Conditions.

Article 4 - Cost of BYD Singapore International Marathon presented by adidas — RunFlex

When purchasing a ticketing product on the website of BYD Singapore International Marathon presented by adidas 2026, you can purchase the BYD Singapore International Marathon presented by adidas — RunFlex service for an additional fee, which will be presented to you at the time of purchase.

The cost of the BYD Singapore International Marathon presented by adidas — RunFlex service is non-refundable in the cases provided for in **Article 3 of these Terms and Conditions.**

In the case of a package ticket, payable in instalments, the cost of the BYD Singapore International Marathon presented by adidas — RunFlex service is paid in full at the time of the first payment.

In all other cases, the cost of the BYD Singapore International Marathon presented by adidas — RunFlex service is paid at the time of purchase of the ticketing product at the registration platform of BYD Singapore International Marathon presented by adidas 2026.

Article 5 - Use of BYD Singapore International Marathon presented by adidas — RunFlex

If you cancel your ticket product on your own initiative, you will get the refund of **80% of the value* of your ticket product within 2 working days** of your cancellation request, as described below.

In the case of a ticket package, the refund value of one of the tickets corresponds to the value of that ticket as indicated in the package.

- To be eligible for the RunFlex Service, the ticketing product cannot exceed 5 000€.
- You will not be required to provide a reason or proof to benefit from the RunFlex Service.

The bank transfer will be made in the base currency of order.

You may be requested to provide additional documents if necessary, or in the event of suspected fraud or scams, or as part of its obligations to combat money laundering and terrorist financing.

How do I obtain a refund?

1. Complete the refund form before 27th November 2026 to cancel your ticket purchase.

2. The refund will be processed within **2 working days.**

Article 6 - Start and duration of BYD Singapore International Marathon presented by adidas — RunFlex

The BYD Singapore International Marathon presented by adidas — RunFlex service takes effect upon confirmation of purchase of the BYD Singapore International Marathon presented by adidas — RunFlex service, subject to full payment of the price of your ticket product and the BYD Singapore International Marathon presented by adidas — RunFlex service.

If full payment is refused or rejected by the bank for any reason, the BYD Singapore International Marathon presented by adidas — RunFlex service will only take effect once the rejection has been resolved. The BYD Singapore International Marathon presented by adidas — RunFlex service ends **after 27th November 2026.**

Article 7 – Exception to the right of withdrawal

You acknowledgethat youhave been informedin advance, throughthese General Terms and Conditions of Sale, that the right of withdrawal does not apply to the BYD Singapore International Marathon presented by adidas — RunFlex.

This is because BYD Singapore International Marathon presented by adidas — RunFlex begins immediately after purchase and can be fully executed immediately and before the end of the withdrawal period, thus preventing you from exercising your right of withdrawal.

Consequently, you waive your right of withdrawal.

Article 8 - Geographical scope of the BYD Singapore International Marathon presented by adidas — RunFlex service

The BYD Sing apore International Marathon presented by adidas — RunFlex service is available for all ticketing products offered by BYD Singapore International Marathon presented by adidas 2026 and for all of its customers.

Article 9 - Contact details

If you encounter any difficulties using the BYD Singapore International Marathon presented by adidas — RunFlex service, you can contact us:

✓ **By email** : **info@singaporeinternationalmarathon.com**

Adherence to Singapore consumer protection regulations regarding the amicable settlement of disputes is observed.

Article 10 - Important information

The BYD Singapore International Marathon presented by adidas — RunFlex service is not insurance

The BYD Singapore International Marathon presented by adidas — RunFlex service aims to offer you the possibility of cancelling your order on your own initiative, regardless of the reason, unlike an insurance contract where a covered reason is required.

Article 11 - Personal data

BYD Singapore International Marathon presented by adidas 2026 collects and processes your personal data for the purpose of providing your BYD Singapore International Marathon presented by adidas — RunFlex Service and for statistical studies.

You are expressly informed of the existence of and declare that you accept the processing of your personal data within the framework of these general terms and conditions.

The processing of your personal data is necessary to provide you with the BYD Singapore International Marathon presented by adidas — RunFlex Service and to manage your request. This information is intended exclusively for BYD Singapore International Marathon presented by adidas(and their agents) for the purposes of managing the BYD Singapore International Marathon presented by adidas — RunFlex Service and, where applicable, for the supervisory authorities.

Your data is kept for up to five (5) years after the end of the BYD Singapore International Marathon presented by adidas — RunFlex contract. You have the right to access, oppose, rectify and delete your personal data by sending an email to: **info@singaporeinternationalmarathon.com**.

Any false or irregular declaration may be subject to specific processing intended to prevent or identify fraud.

Article 12 - Competent jurisdiction

The contract is governed exclusively by Singapore law. Any dispute arising from the conclusion, performance or interpretation of this contract shall fall within the exclusive jurisdiction of the Singapore courts.



How to contact us ?

Do not hesitate to contact us to the following email adress :

info@singaporeinternationalmarathon.com